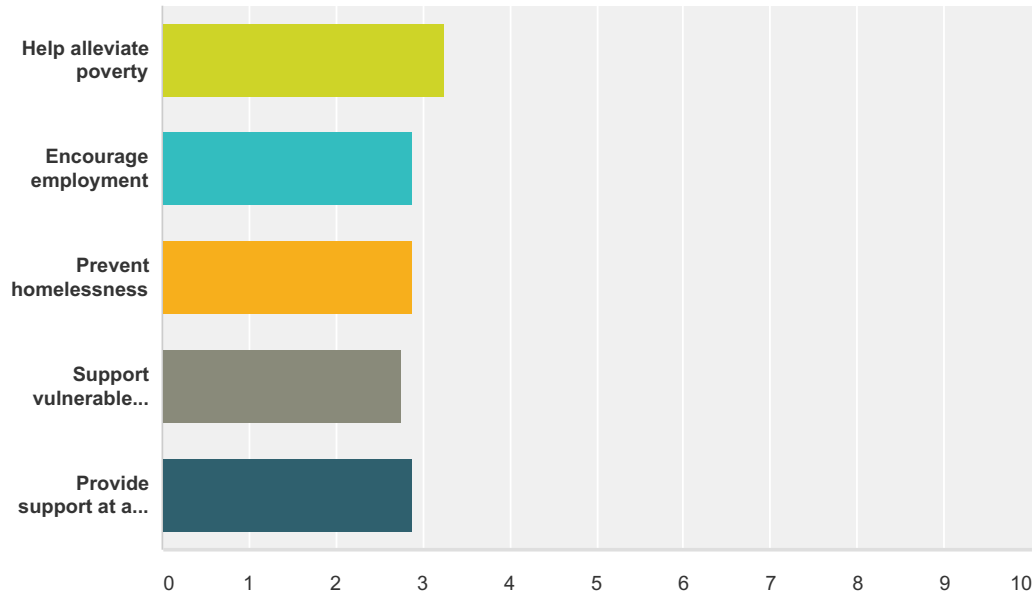


**Q1 A DHP payment is awarded where a person meets certain conditions, please rank the statements from 1 to 5 below, in order of importance when awarding a DHP payment.**

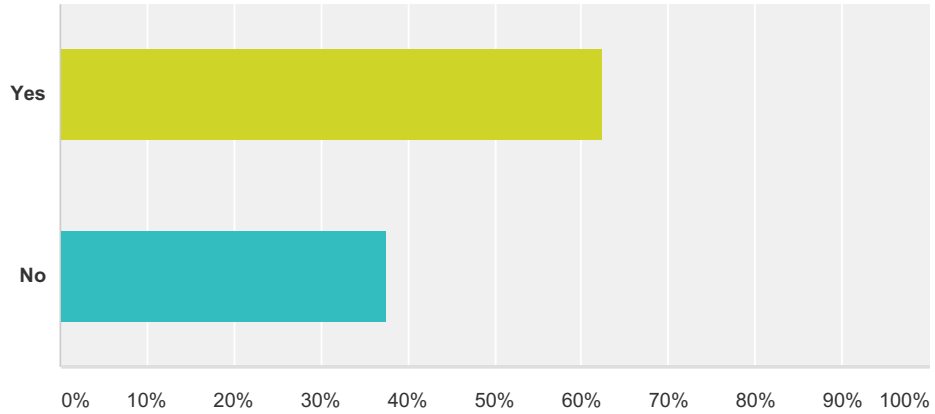
Answered: 8 Skipped: 0



	1	2	3	4	5	Total	Weighted Average
Help alleviate poverty	37.50% 3	0.00% 0	0.00% 0	25.00% 2	37.50% 3	8	3.25
Encourage employment	25.00% 2	25.00% 2	12.50% 1	12.50% 1	25.00% 2	8	2.88
Prevent homelessness	25.00% 2	25.00% 2	12.50% 1	12.50% 1	25.00% 2	8	2.88
Support vulnerable households	12.50% 1	37.50% 3	25.00% 2	12.50% 1	12.50% 1	8	2.75
Provide support at a time of crisis	25.00% 2	25.00% 2	0.00% 0	37.50% 3	12.50% 1	8	2.88

**Q2 DHP payments are often awarded to customers who are classed as vulnerable. Do you think all vulnerable groups should be awarded the same amount of help?**

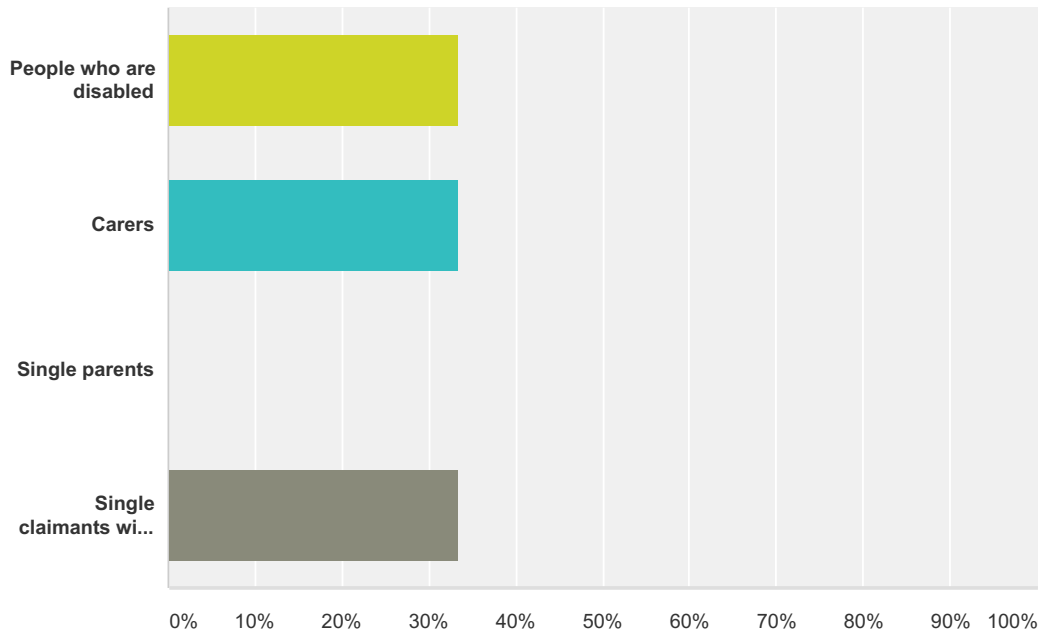
Answered: 8 Skipped: 0



Answer Choices	Responses
Yes	62.50% 5
No	37.50% 3
<b>Total</b>	<b>8</b>

### Q3 If you have answered no to question 2 which of the following groups do you think should be awarded more help?

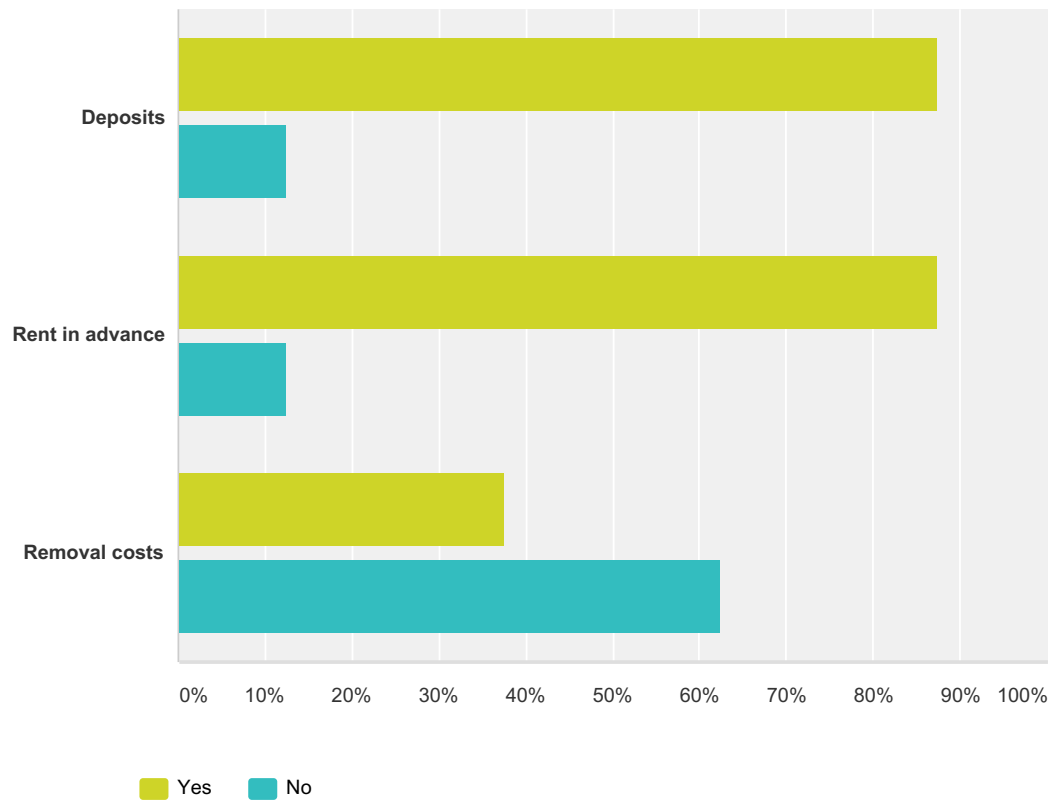
Answered: 3 Skipped: 5



Answer Choices	Responses
People who are disabled	33.33% 1
Carers	33.33% 1
Single parents	0.00% 0
Single claimants with no children who are under 35 who receive a lower amount of Housing Benefit	33.33% 1
<b>Total</b>	<b>3</b>

**Q4 As there is a limited amount of social housing properties available in the Swale Borough Council area each year to encourage those who are over accommodated to move or to help claimants find suitable accommodation do you think we should use the DHP budget for:**

Answered: 8 Skipped: 0



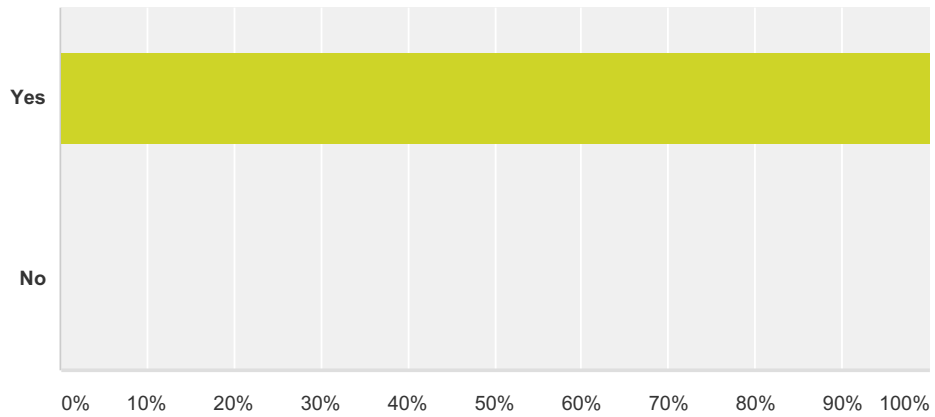
	Yes	No	Total
Deposits	87.50% 7	12.50% 1	8
Rent in advance	87.50% 7	12.50% 1	8
Removal costs	37.50% 3	62.50% 5	8

**Q5 Are there any other comments you would like to make about our Discretionary Housing Payment Policy?**

Answered: 2 Skipped: 6

### Q6 Do you have access to a computer?

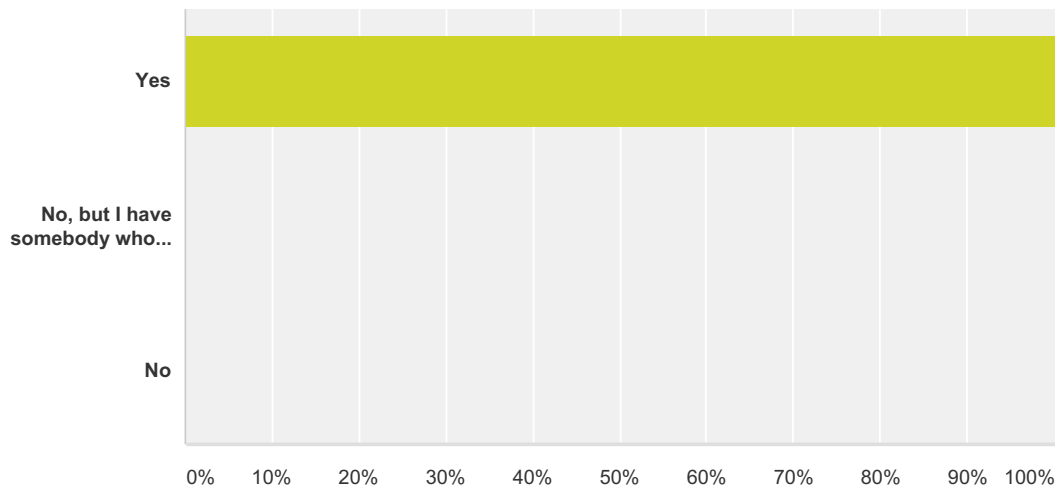
Answered: 5 Skipped: 3



Answer Choices	Responses
Yes	100.00% 5
No	0.00% 0
<b>Total</b>	<b>5</b>

### Q7 Are you able to complete forms on a computer?

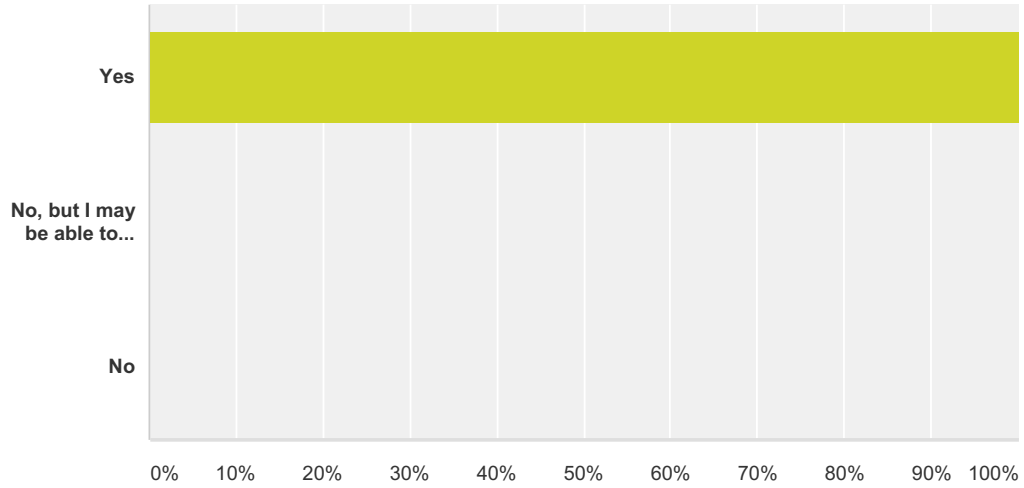
Answered: 5 Skipped: 3



Answer Choices	Responses
Yes	100.00% 5
No, but I have somebody who can help me	0.00% 0
No	0.00% 0
<b>Total</b>	<b>5</b>

### Q8 Universal Credit is paid monthly, will you be able to manage your money if you are paid your benefit once a month?

Answered: 5 Skipped: 3



Answer Choices	Responses
Yes	100.00% 5
No, but I may be able to manage if I receive some budgeting help	0.00% 0
No	0.00% 0
<b>Total</b>	<b>5</b>